

Doing Business with Landstar

Frequently Asked Questions

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How can I become qualified to haul loads for Landstar?

From LandstarCarriers.com,

- Click on the Get Qualified button on the Menu bar at the top of the Home page. You'll be directed to our onboarding website hosted by DAT.
- Complete the registration information as directed.

We'll e-mail you, confirming receipt of your qualification submission; we'll also let you know the status outcome of your qualification within the day.

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I think I'm already qualified. How can I find out for sure?

To find out if you're currently qualified to haul loads for Landstar, send us an e-mail requesting your status or call.

Send an e-mail to carrierqualifications@landstar.com with your DOT and/or MC number, the name of your company, and your phone number. Request your company's qualifications status

or

Give us a call at 800-435-1791 Option 1.

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I'm under a load and need operational assistance from Landstar. Who do I contact?

Contact Landstar Operations at 800-435-1791 Option 4 or e-mail customerservice@landstar.com.

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Where can I access Landstar's licenses and insurance information?

From www.landstar.com,

1. Select the **Corporate Information** icon under the Main sidebar menu, then select **Certifications**.
2. Identify and copy the appropriate MC #.
3. Brokerage surety bond information is available by entering the appropriate MC number at http://li-public.fmcsa.dot.gov/LIVIEW/pkg_carrquery.prc_carrlist.
4. Click one of the buttons in the View Details columns.
5. Locate the **Active/Pending Insurance** section or link.

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